

WTIS DI Onboarding 25-26

Performance Indicator Overview
& HSI (Health System Insights)
Training

July 15, 2026



**Ontario
Health**

Session Logistics



Intended Audience

- Facility resources who will access the Health System Insights Platform's DI Performance Report Dashboard



This session is being recorded



Press  to mute. Press  to unmute.

Agenda



Learning Objectives:

- Health System Insights (HSI) Overview
- Platform Access and Navigation
- DI Data and HSI
- Support and Resources

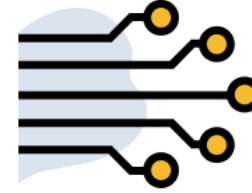
Health System Insights



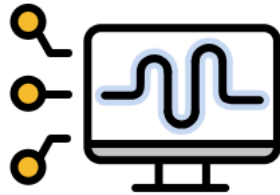
**Visualize
Patient Queue**



**Identify
Service Gaps**



**Support Load
Management**



**Visualize
Performance
Indicators**



**Real-Time Health
System Data**

Key Benefits for DI

- ✓ Understand current bed utilization, patient flow, and resource allocation
- ✓ Identify service gaps
- ✓ Support active management of obstacles impacting patient discharge
- ✓ Visualize, monitor and manage KPI performance
- ✓ Review health system data in real-time



Platform Access

- Registration Process
- Logging into the HSI platform

Gain Access to the HSI Platform

Set-up ONE® ID Account

- Contact your facility ONE® ID Local Registration Authority (LRA) to request enrollment to the HSI service

Log in to HSI

- Navigate to:
<https://hsi.ontariohealth.ca>
- Click ONE® ID button and log in with ONE® ID credentials
- Complete the HSI Welcome Wizard
 - Acknowledge the End User License Agreement
 - Complete profile details and select dashboards

Contact your HSI FRA

- New and existing HSI Users must contact the facility HSI Facility Role Administrator (HSI FRA) to approve access to requested dashboards



Note: For contact information about your facility's ONE® ID LRA or HSI FRA, please contact: itservicedesk@ontariohealth.ca

Accessing the HSI Platform

Navigate to <https://hsi.ontariohealth.ca> and click the **ONE® ID** button.



Login with your ONE® ID Credentials



Secure access to Ontario
Health's digital services

Log in

Login ID

No need to add '@oneid.on.ca'

First.Last@oneid.on.ca

Password

••••••••



☐ Remember me 

Log in

[Forgot my password](#)

[Forgot my login ID](#)

[Terms of use](#) 

[Privacy](#) 

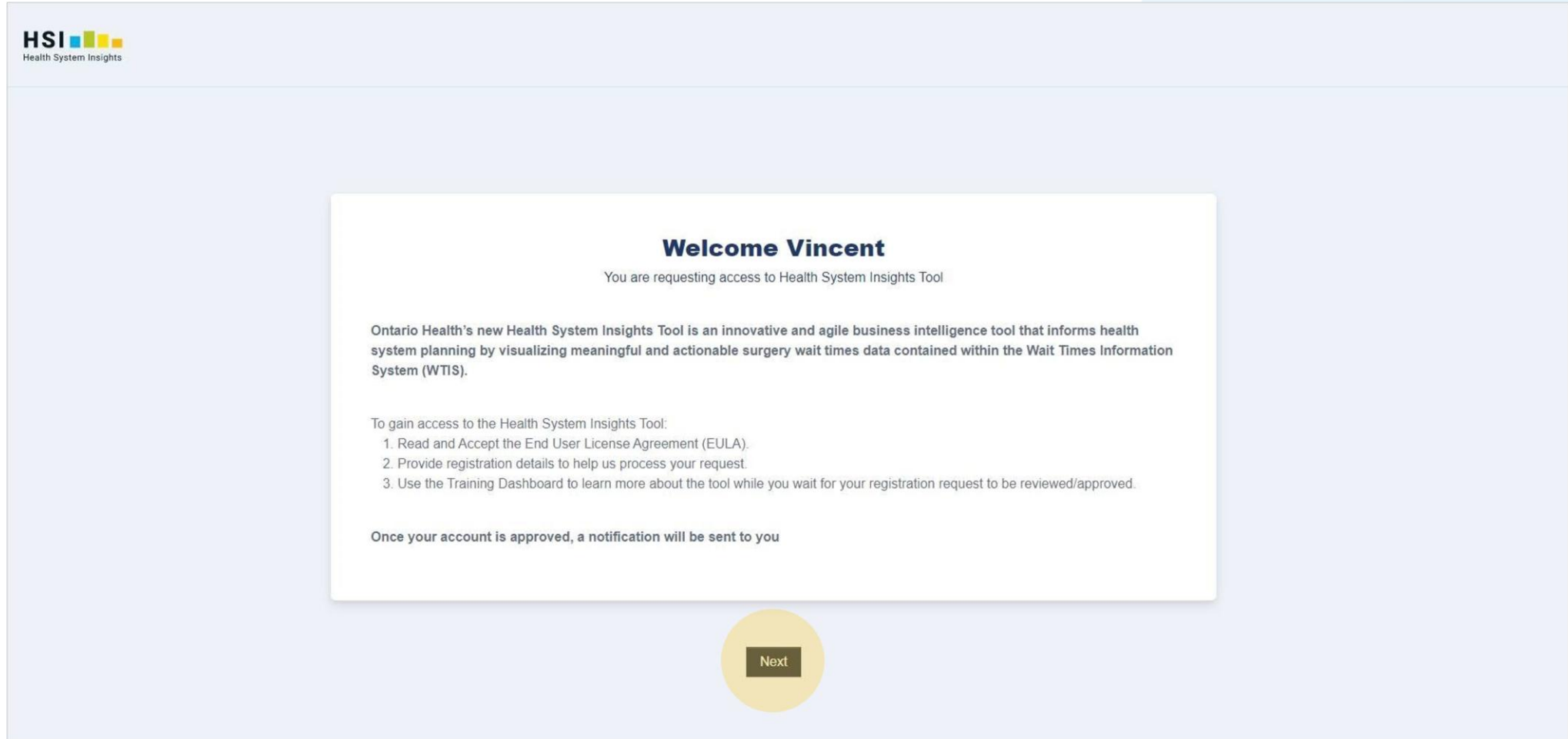
[About](#) 

[Contact us](#) 

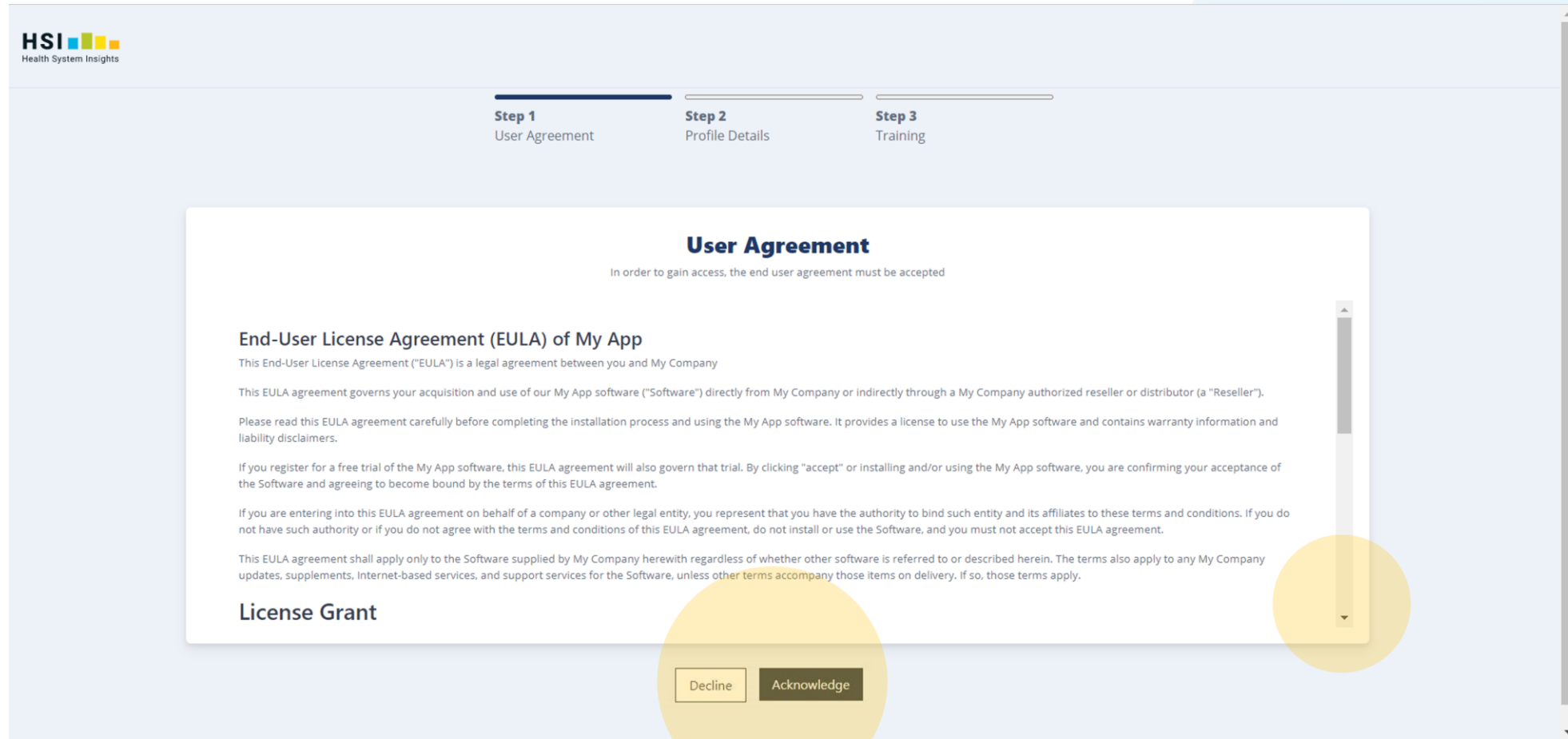
© Ontario Health 2026



Welcome page



Accept the End User License Agreement



HSI Health System Insights

Step 1
User Agreement

Step 2
Profile Details

Step 3
Training

User Agreement

In order to gain access, the end user agreement must be accepted

End-User License Agreement (EULA) of My App

This End-User License Agreement ("EULA") is a legal agreement between you and My Company

This EULA agreement governs your acquisition and use of our My App software ("Software") directly from My Company or indirectly through a My Company authorized reseller or distributor (a "Reseller").

Please read this EULA agreement carefully before completing the installation process and using the My App software. It provides a license to use the My App software and contains warranty information and liability disclaimers.

If you register for a free trial of the My App software, this EULA agreement will also govern that trial. By clicking "accept" or installing and/or using the My App software, you are confirming your acceptance of the Software and agreeing to become bound by the terms of this EULA agreement.

If you are entering into this EULA agreement on behalf of a company or other legal entity, you represent that you have the authority to bind such entity and its affiliates to these terms and conditions. If you do not have such authority or if you do not agree with the terms and conditions of this EULA agreement, do not install or use the Software, and you must not accept this EULA agreement.

This EULA agreement shall apply only to the Software supplied by My Company herewith regardless of whether other software is referred to or described herein. The terms also apply to any My Company updates, supplements, Internet-based services, and support services for the Software, unless other terms accompany those items on delivery. If so, those terms apply.

License Grant

Complete your Profile Details

HSI

Health System Insights

Step 1

User Agreement

Step 2

Profile Details

Step 3

Training

Profile Details

We have pre-populated the registration form based on your One ID profile. Please help us personalize your experience by providing additional details.

VL

Vincent

Access was granted to the following locations:

CAMBRIDGE MEMORIAL HOSPITAL

Additional Details

Select your title

Enter your preferred name

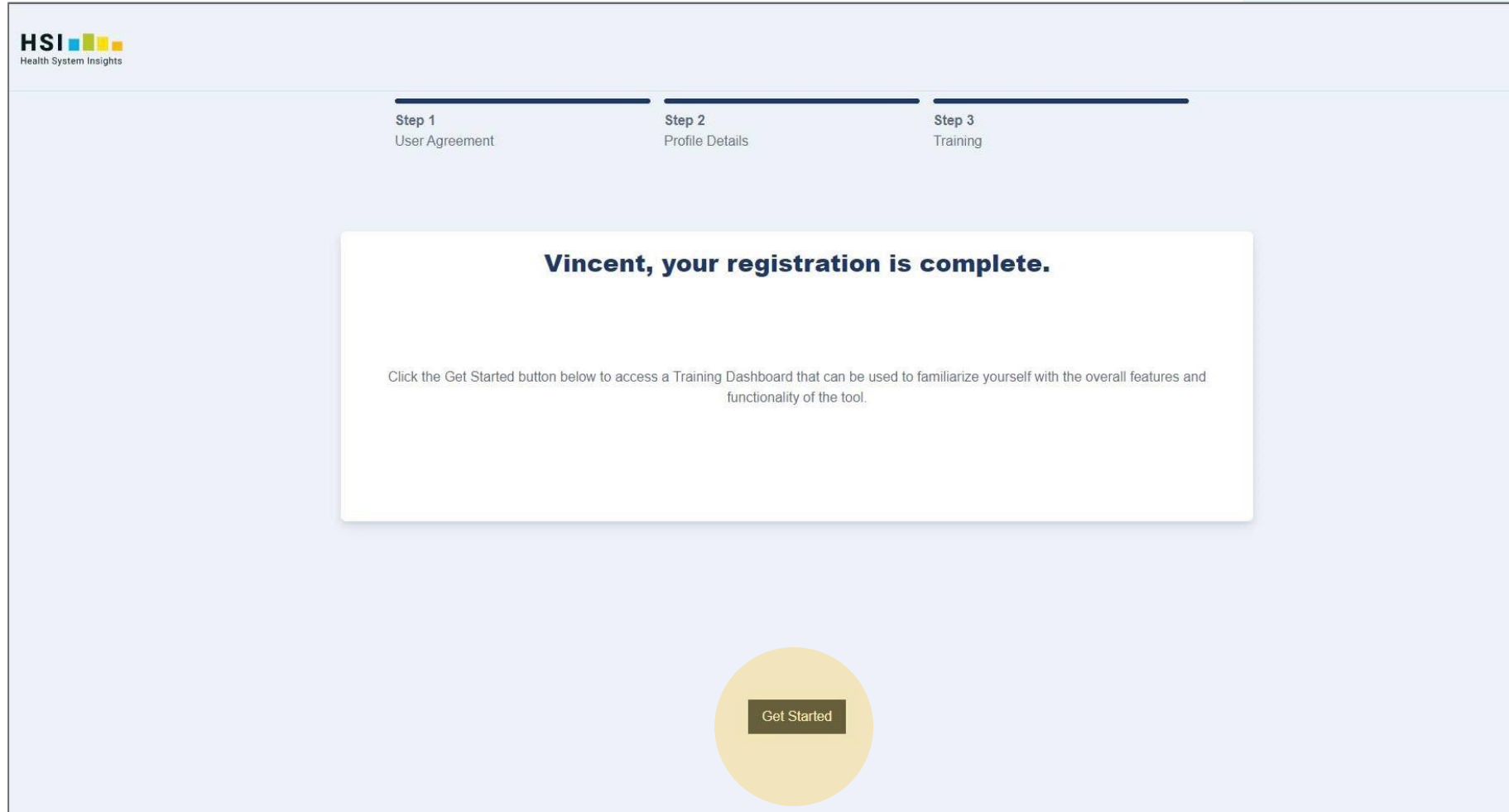
Title

Preferred Name (optional)

Next

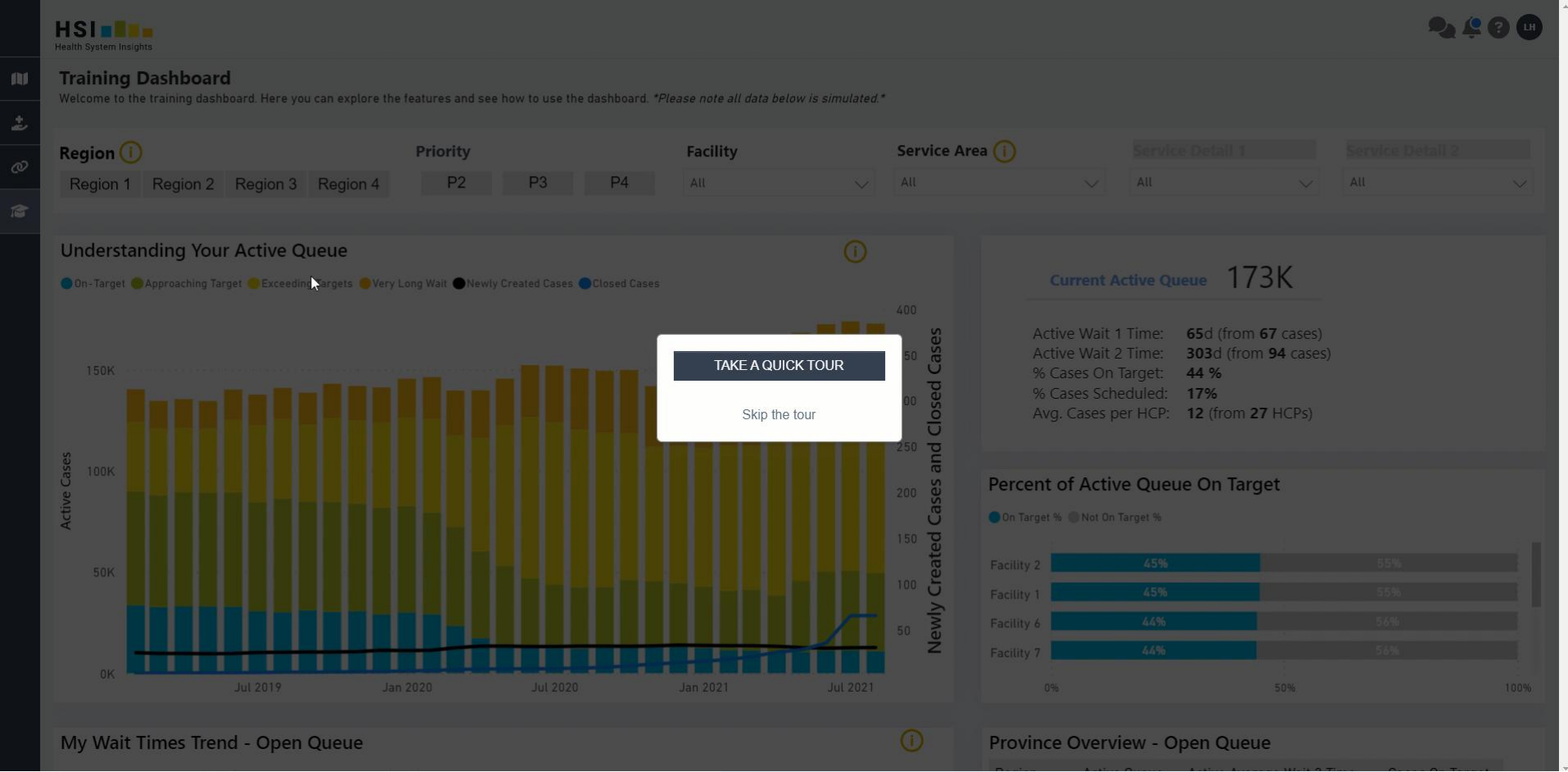
12

Acknowledgement



Important: Access to dashboard(s) will remain in a pending status until your facility's HSI FRA approves your request.

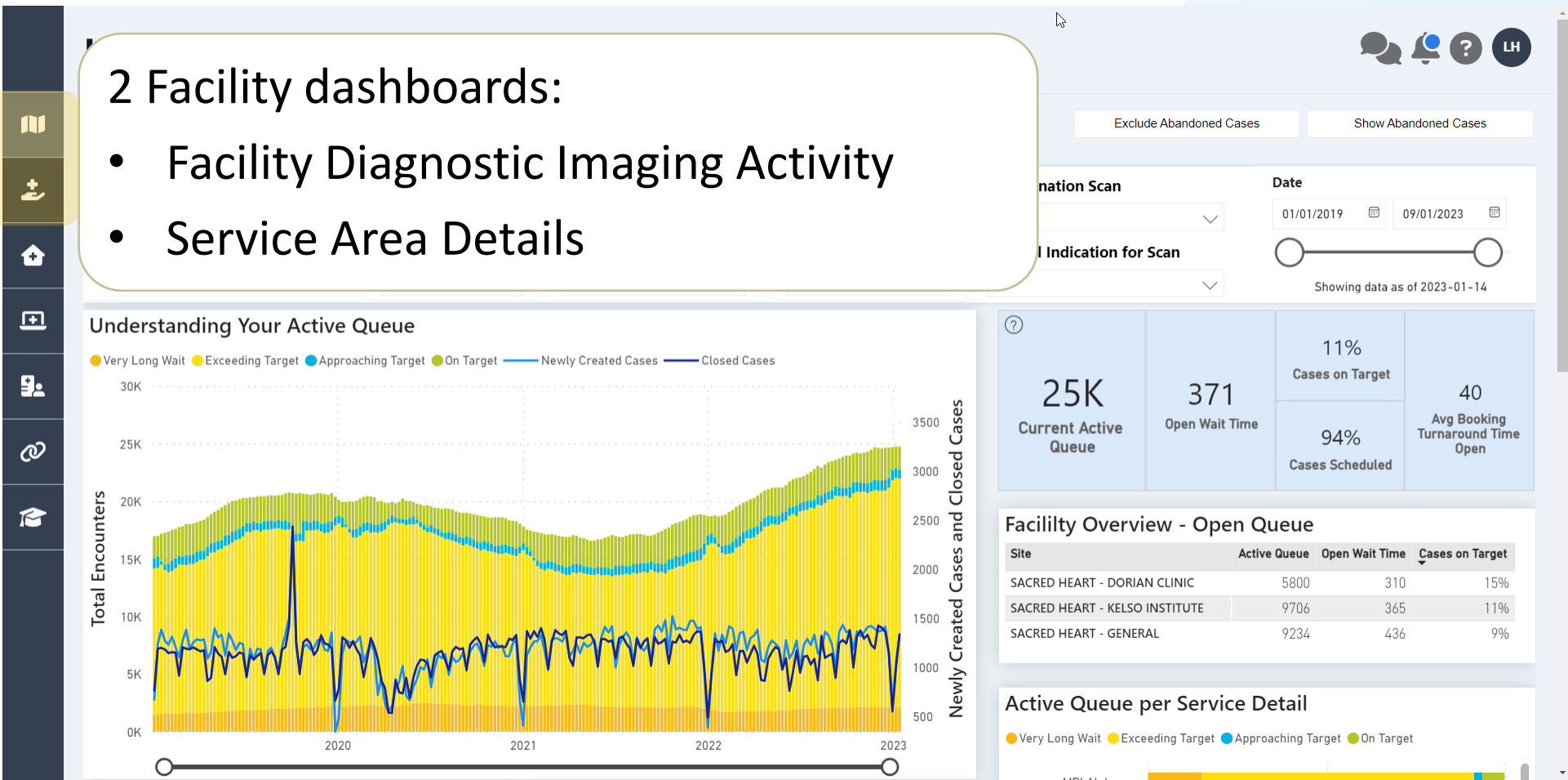
Quick Tour and Training Dashboard



Facility Diagnostic Imaging Dashboards

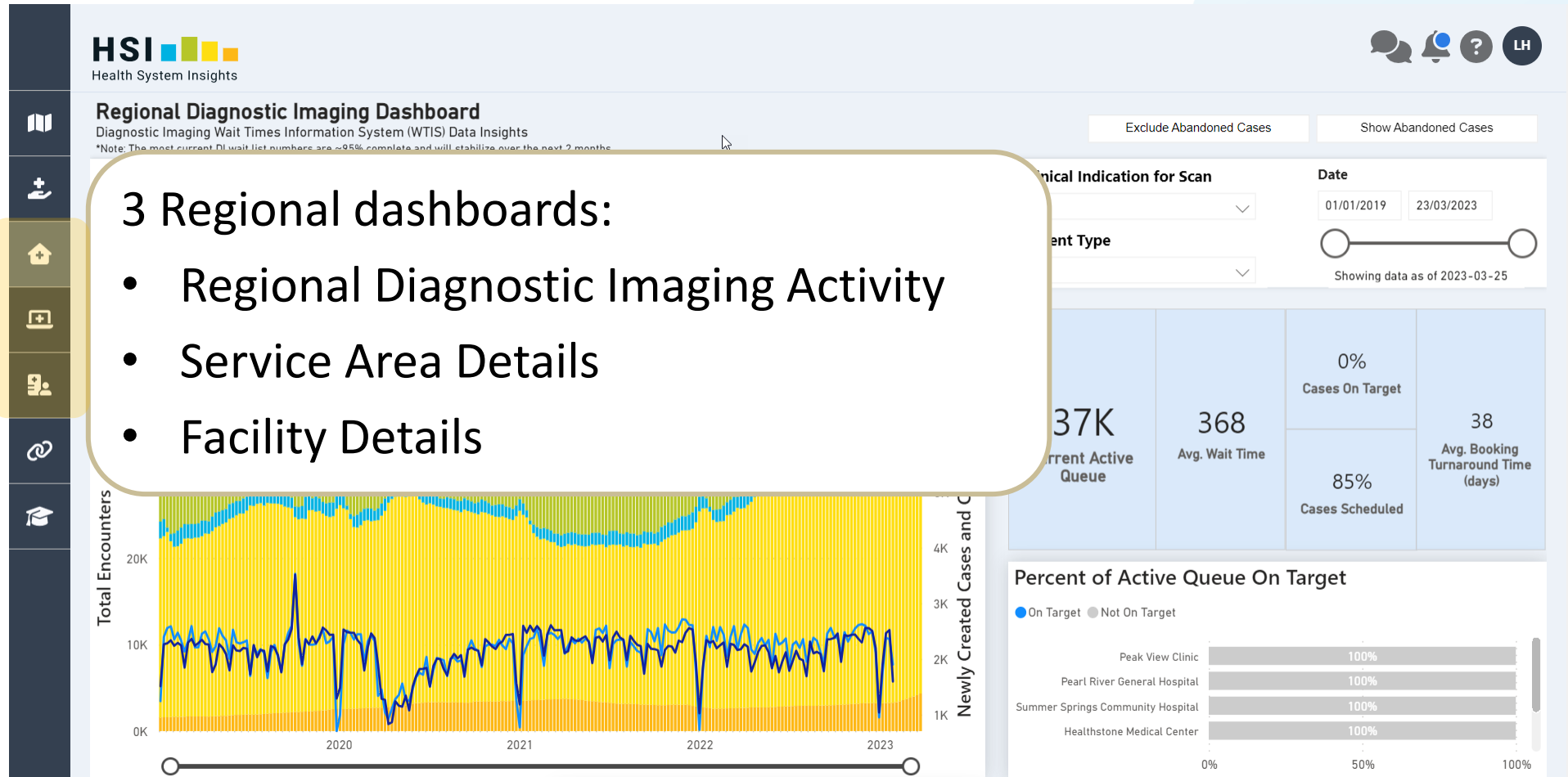
2 Facility dashboards:

- Facility Diagnostic Imaging Activity
- Service Area Details



Note: The focus of the dashboards is on active queues and not wait times.

Regional Diagnostic Imaging Dashboards



Note: The focus of the dashboards is on active queues and not wait times.

Dashboard Components

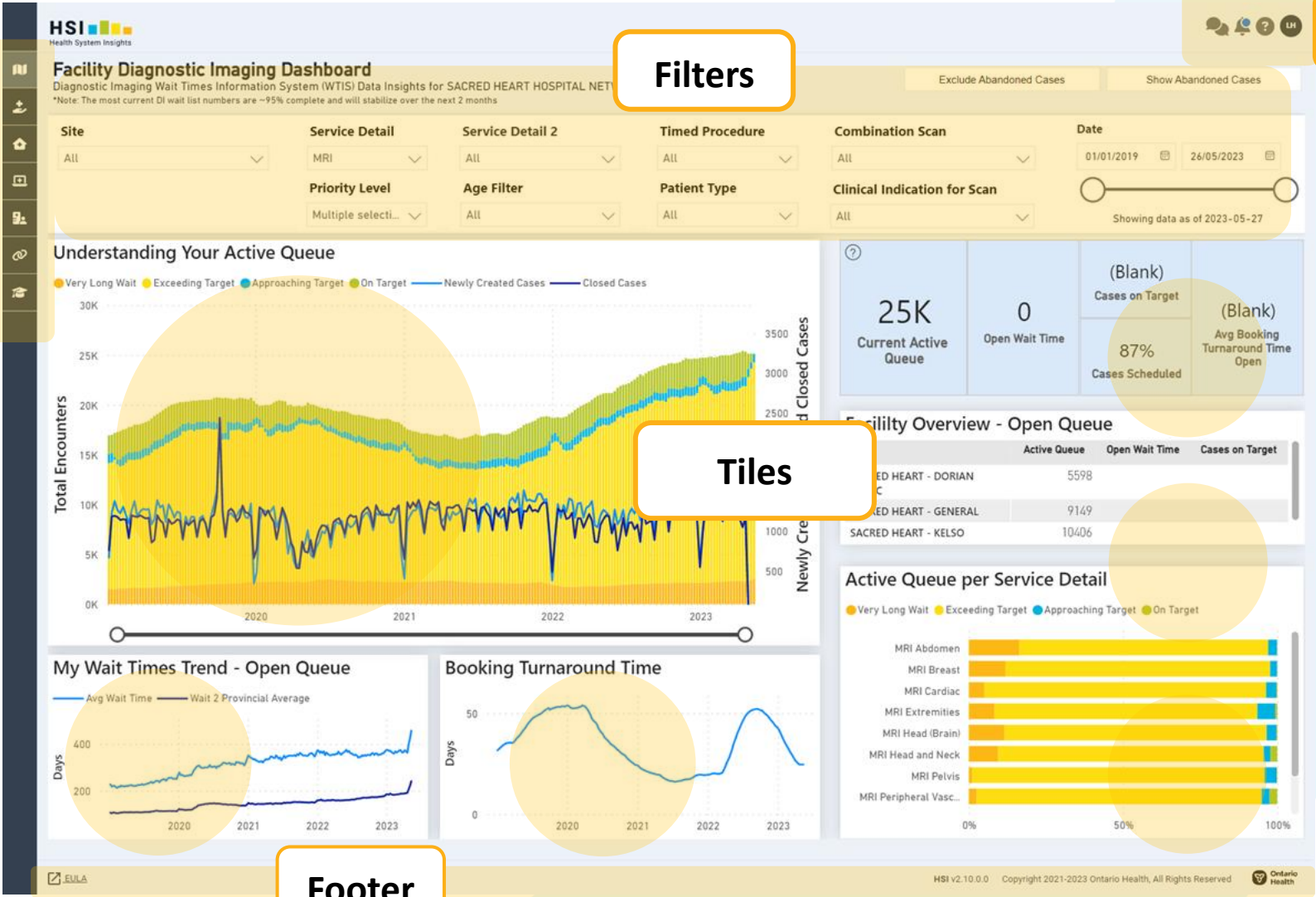
Navigation

Filters

Icons

Tiles

Footer



Platform Access and Navigation

- ✓ Registration Process
- ✓ Accessing the Health System Insights platform

DI Data and HSI



- MI Performance Dashboards

Medical Imaging PowerBI Reports

Key HSI Medical Imaging PowerBI Reports:

Reports	Key Data Available	
Diagnostic Imaging Monthly Dashboard	Provincial, Region, Sub-Region, Facility and Site: • Waitlist • Throughput • Wait Time	• Monthly, Quarterly and Yearly Trends • 2019-Present
DI Efficiency Performance Dashboard	Provincial, Region, Sub-Region, and Site Efficiency Related Metrics: • Report Turnaround Time • Booking Turnaround Time • Schedule Utilization • Total Operating Hours	• Patients per Operating Hour (OP) • No-Show Rates • % SDP • Peer Group comparison • 2 years of historical data
Facility Imaging Activity Dashboard	Facility Report focused on Open Queue: • Facility Waitlist by category (on target, over target, very long wait etc.) • Booking Turnaround Time • Open wait time	• Queue by Service Detail 2

Links to PowerBI training documents



Additional PowerBI Training documents are available on ATCIS

- [MI Guide to PowerBI DI Efficiency Dashboard Screenshots](#)
- [MI Coordinator Call](#)

Resources



HSI Online Help

Access by:

- Clicking on 'How to Register' on log in screen
-  icon once logged in



Ontario Health's new Health System Insights Platform is an innovative and agile business intelligence tool that informs health system planning by visualizing meaningful and actionable insights into the current state of the health system.

Key Benefits Future Iterations Support **How to Register**



HSI Health System Insights

Completed Diagnostic Imaging Monthly Volume

Select Province/Region/Sub-Region/Facility: PROVINCE
Select Service Detail 2: All
Select Date: 1/31/2019 to 5/31/2026
Select Clinical Indication: All
Select Time/Untimed: All
Select Priority: Priority 2-4
Select Age Group: All

HSI Online Help

Search

- About the HSI Platform and Online Help
- Training and Webinar Recordings
- Gain Access to the HSI Platform
- Facility Role Administrator (FRA)
- ALC Performance Reports
- Bed Management (BM)
- Cancer Activity Level Reporting
- Cancer Screening
- Cardiac Activity Report
- Catheter Atrial Fibrillation (AF) Ablation Tool
- Conservable Days Dashboard
- Diagnostic Imaging (DI)
- Diagnostic Imaging (DI) Performance Reports**
 - About the Diagnostic Imaging Wait Times Dashboard
 - About the Diagnostic Imaging Efficiency Performance Dashboard
- E-Ordering KPI
- eReferral Insights
- Health System
- Hospital/ED Performance Scorecard

About the Diagnostic Imaging (DI) Performance Reports Dashboards

First launched on September 2025, the Diagnostic Imaging (DI) Performance Reports Dashboards displays visualized real-time DI data from the [Wait Time Information System \(WTIS\)](#).

Help topics covered include:

- About the [Diagnostic Imaging Wait Times Dashboard](#),
- About the [Diagnostic Imaging Efficiency Performance Dashboard](#)

© 2026 Ontario Health. All rights reserved. [Terms of Use](#)

Questions?



We are happy to answer your questions



Thank you

Facility DI Activity Dashboard

Key Highlights

Understanding Your Active Queue

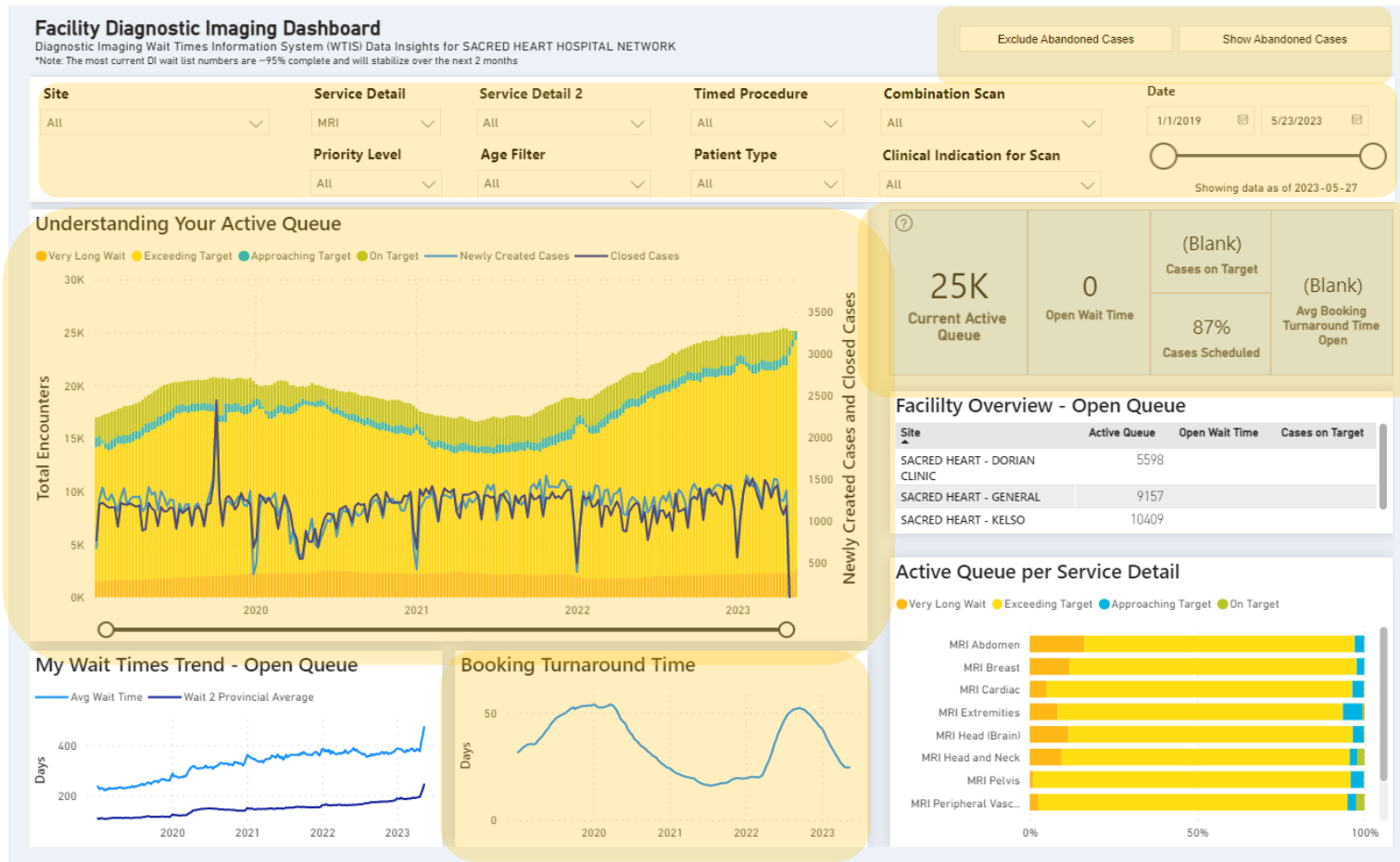
- Filters, Date Range
- Methodology/Definitions
- Abandoned Cases

Open Wait Times and Efficiency Data

- Booking Turnaround time

Dashboard Features

- Tool-tip
- Focus Mode
- How to export data



Facility DI: Service Area Details

Key Highlights

Active Queue per Service Detail

- Percentage/ Volume toggle
- Scheduled/ Non-Scheduled

Active Queue per Priority Level

Active Queue vs. Open Wait Time

Year over Year comparison

- Queue
- Closed Cases
- Open Wait Time
- Cases Completed within Target

